

# Panel: From Cyber Resilience to Confidence

**Moderator: Phoram Mehta, President (ISACA Singapore Chapter)**

Panelists: Koh Suat Hong(PDPC), Joshua McCloud (Cisco Systems), Lim Thian Chin (Cyber Security Agency of Singapore), Joe Weiss (Applied Control Solutions), John Yong (SATA CommHealth)

# The Breach Goes On

Joshua McCloud  
National Cybersecurity Officer, Cisco

# Current Event Lures

Growth in percentage of attacks leveraging COVID-19, racial injustice, etc



## Malware & Phishing

COVID-19 (PoetRat)

Public health notices with RAT infection

Black Lives Matter (Trickbot)

Social campaign with banking trojan



## Organizations & Critical Infrastructure

Healthcare (Kwampirs)

Supply chain attack on hospital ICS management

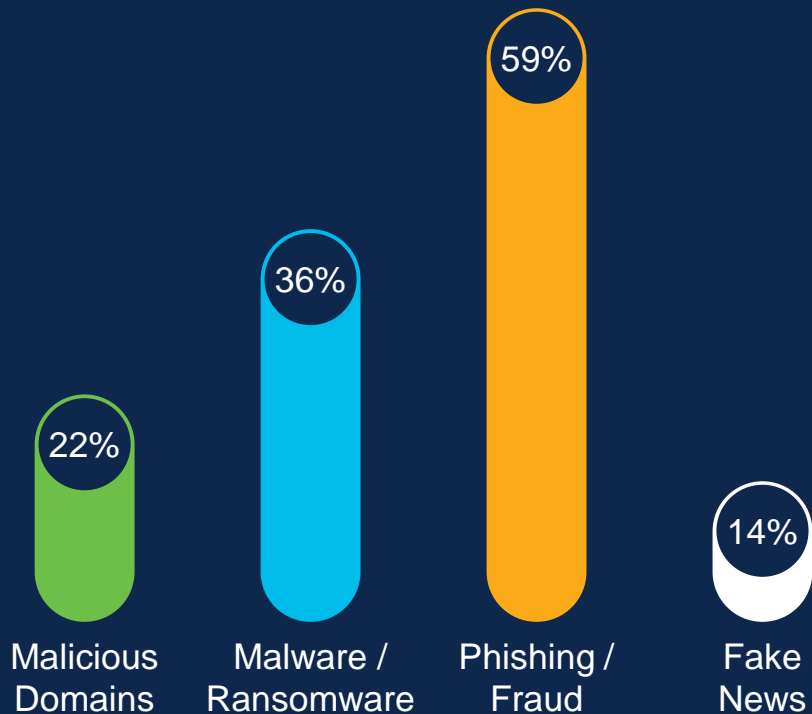
Critical Infrastructure (DDoS, Ransomware, Vulnerabilities)

Remote access attacks – VPN, RDP

Video conferencing vulnerabilities

# INTERPOL Report

## Cybercrime: COVID-19 Impact



### Main Threats Identified

### Asia Regional Trends

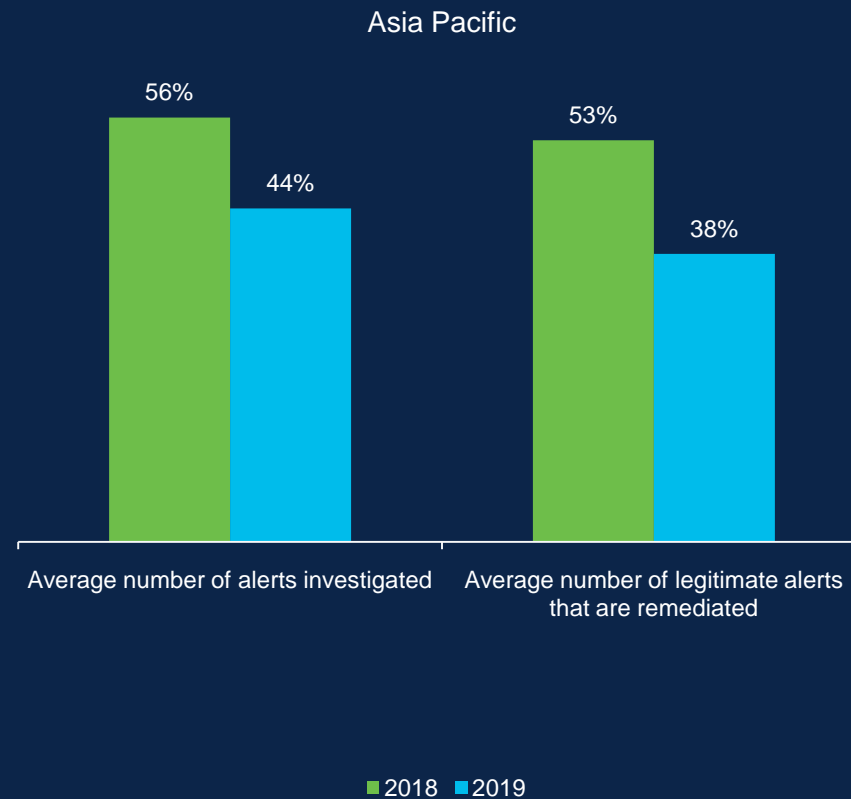
COVID-19 related fraud and phishing campaigns  
Illegal online sale of fake medical supplies, drugs, PPE  
Fake news and misinformation related to COVID-19  
Lack of cybersecurity awareness and 'hygiene'

# Security practitioners in Asia Pacific are being kept busier than their global counterparts

Percentage of organizations that reported receiving more than 10,000 alerts a day



# Organizations in Asia Pacific continue to struggle to cope with security



# Hackers are no longer just targeting IT infrastructure



In Asia  
Pacific

VS

Global



25%



of organizations had already experienced an OT attack



21%

73%



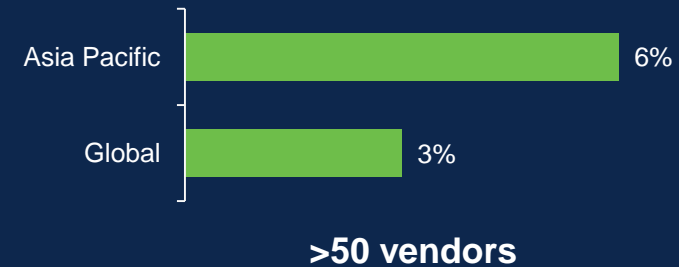
expected this trend to increase in the next year



64%

# Security practitioners in Asia Pacific are finding it challenging to orchestrate alerts

Organizations in Asia Pacific are managing slightly more vendors per company than their global counterparts.



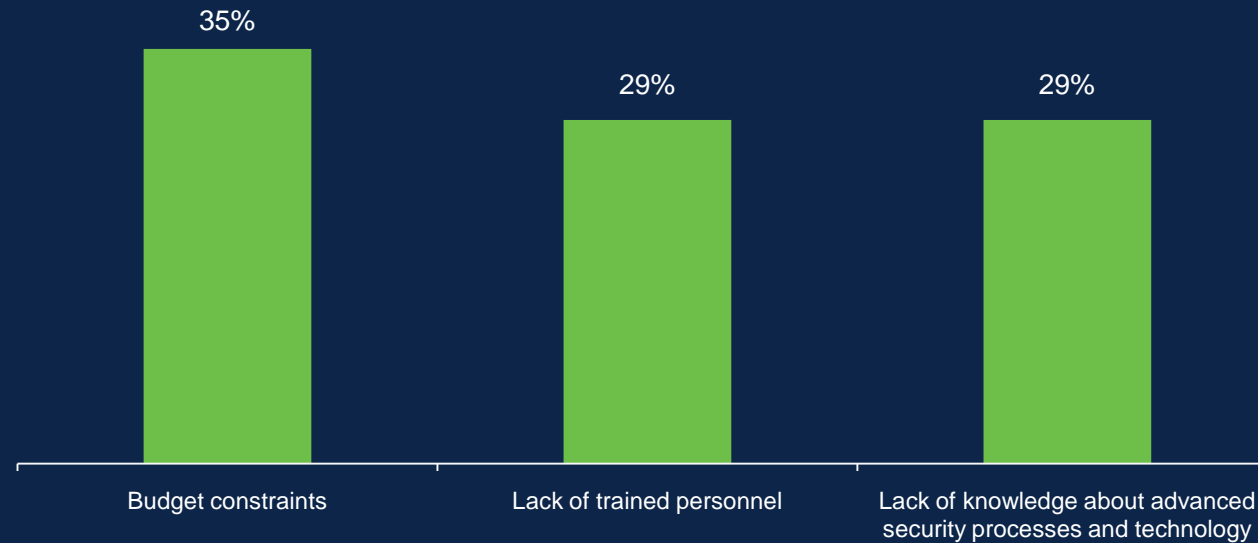
Companies in Asia Pacific are finding it more challenging to manage a multi-vendor environment.





# Constraints are not helping the cause...

The top three barriers for adopting advanced security technologies in Asia Pacific



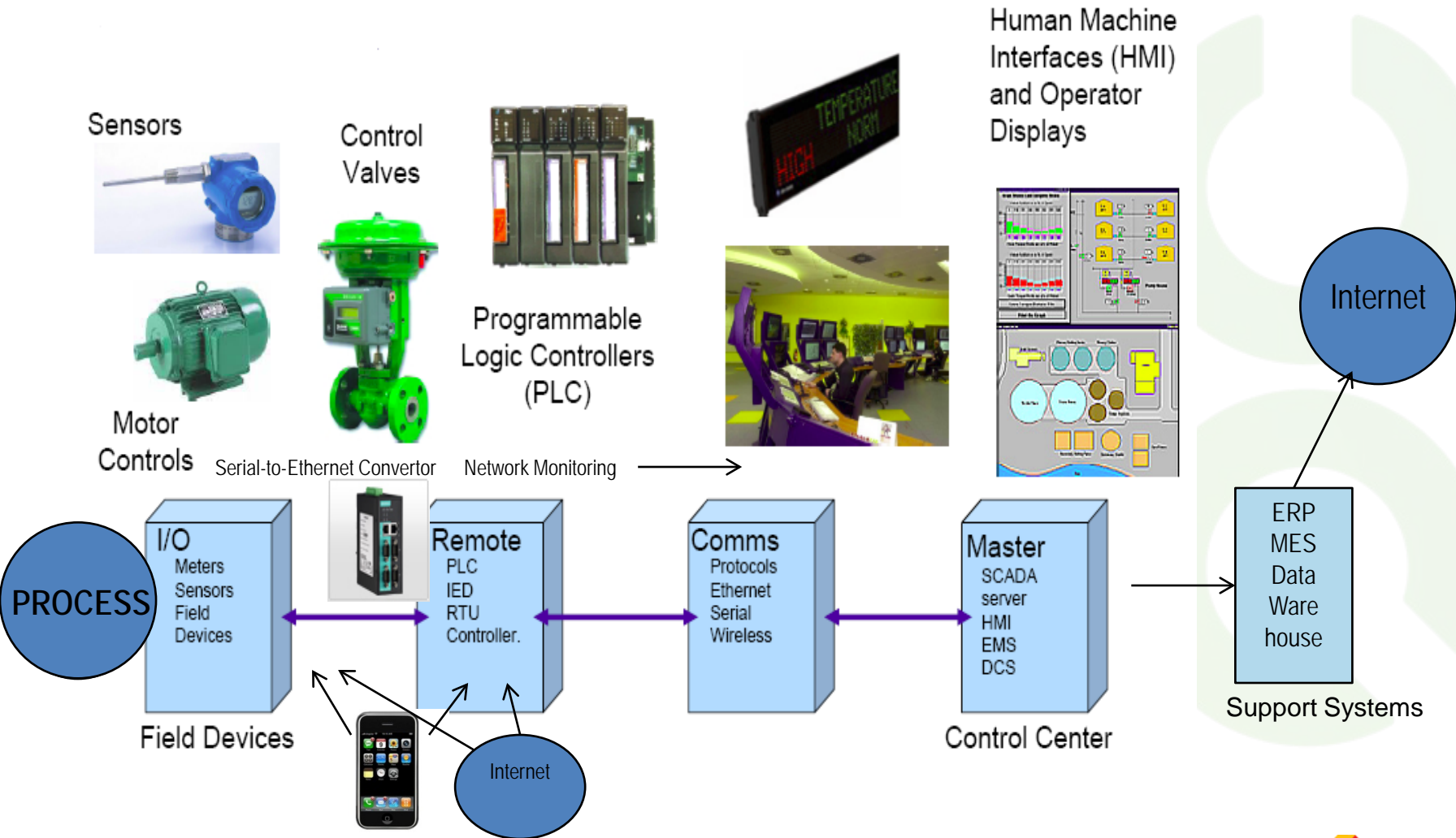
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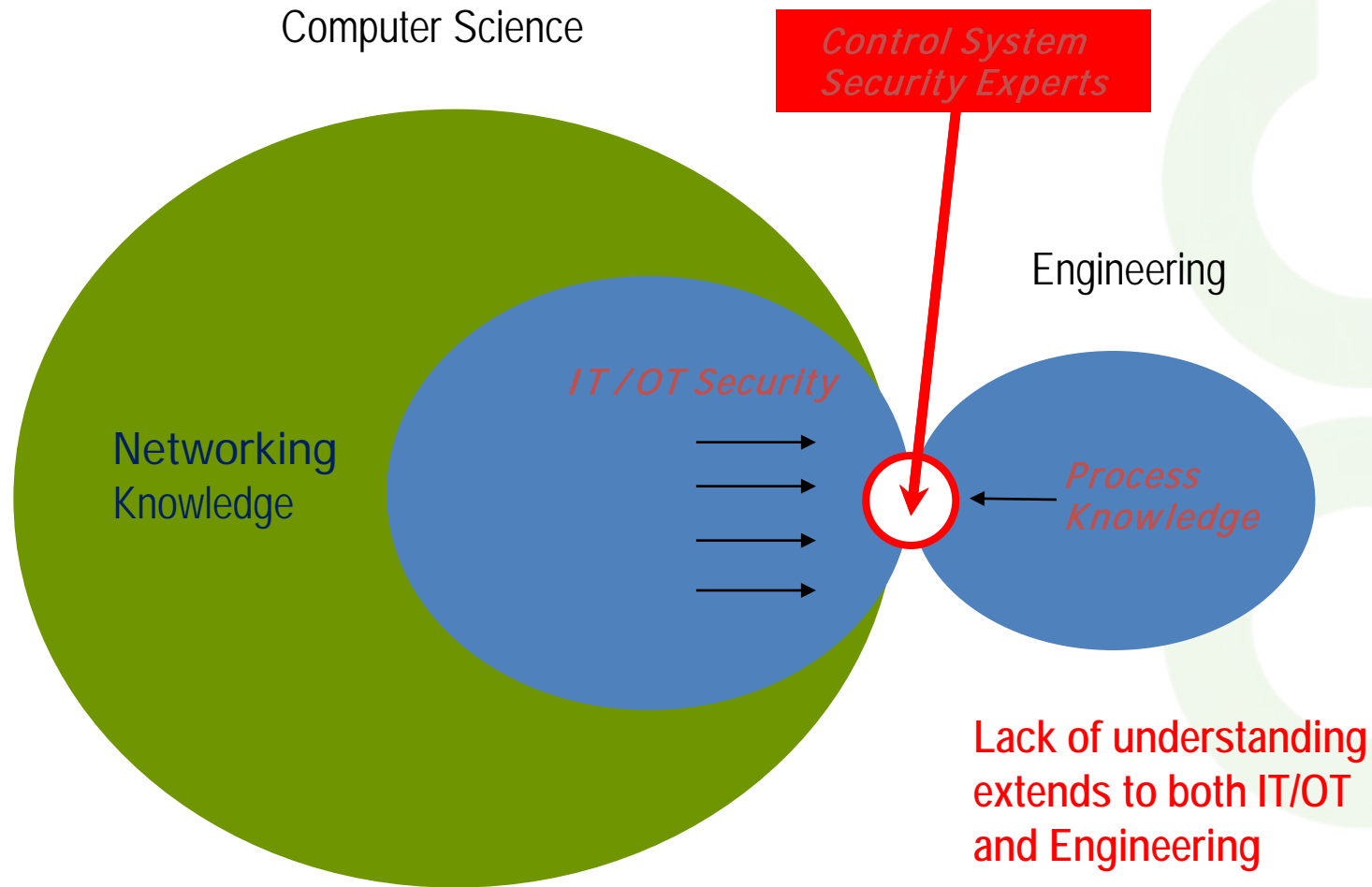
# APAC Benchmark Study

<http://cs.co/APACbenchmark>

# Control systems basics



# IT/OT vs Engineering - Packets vs Process



# Koh Suat Hong's Key Messages - Seven Principles of DPbD

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**Proactive and Preventive** - Assess, identify, manage and prevent any data protection risks before any data breach occurs



**Data Protection as the Default** - Integrate data protection measures into processes and features of the systems



**End-to-End Security** - Security measures to be built into in the entire Software Development Lifecycle (“SDLC”)



**Data Minimisation** - Collect, store and use personal data that is relevant and necessary for the intended purpose



**User-Centric** - Develop and implement ICT systems with individuals in mind while protecting their personal data



**Transparency** - Take an active role in informing individuals on what data is collected from them and how it is being used



**Risk Management** - Systematically identify and mitigate risks through design and implementation



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# John Yong's Key Messages

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1. Chief security and Chief audit must be Board ready
2. Accountability on cyber security responsibility need to be clearly defined, and sufficient allocation of time/budget need to be consider, in one of the senior management staff member.
3. Cyber definition, may need to be redefined. This is to include risks such as privacy, mis-information, physical, ICS and ICT



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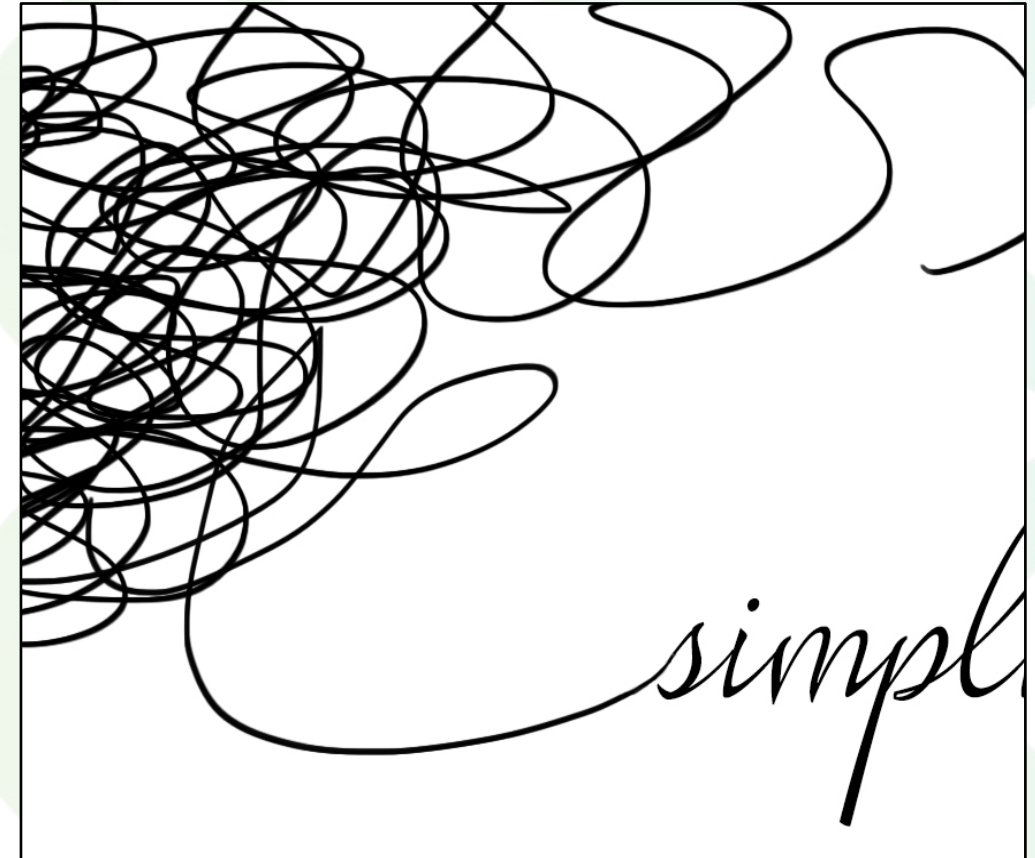


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# Lim Thian Chin's Key Messages

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- Immediate
  - Knock down hot spots
  - Mop up operations
  - Consolidate security gains
- Under new norms
  - Secured workforce
  - Secured stakeholders/customers
  - Re-look at supply chain / 3P risk
  - Increased sectoral collaboration



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# Joshua McCloud's Key Messages

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- Drive security discussion at board level to better fund initiatives
- Move towards adopting a zero trust architecture to reduce attack surface
- Workforce, Workload, Workplace
- Reduce fatigue levels by investing in automation and orchestration
- Build a cyber resilience plan to reduce downtime
- Identify critical components, Assign roles & responsibilities
- Increase security awareness amongst employees
- Attack simulations, simplified & engaging training



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